



Holiday Travel to be Busy at San Antonio International Airport

Airlines booked near capacity; the dos and don'ts of traveling

November 21, 2010—San Antonio, TX-- The Thanksgiving holiday is one of the busiest times of the year for air travel. Airlines serving San Antonio International Airport are booked near capacity November 18-27, 2010, with the busiest days being the 18th, 22nd and Sunday the 27th. This week there will be a high volume of people, coupled with many families, first time travelers, and the ongoing security restrictions and changes, therefore passengers need to allow plenty of time in order to make their flights.

Travel Tips for This Year:

Removal of shoes-

Children under 12 years old generally will not be asked to remove their shoes. TSA says they will still conduct random searches of children if there is something suspicious.

Wrapped gifts-

Do not wrap gifts and presents. Whether you are carrying them on or checking them, wrapped gifts will be opened for inspection.

Personal items and lost & found-

Be aware of your personal items. Over 100 items per month are turned over to Airport Police on a monthly basis, which increases during the holidays. Everything from laptops, iPods, cell phones and even a bicycle have been left behind. Although every effort is made to return the items to the rightful owner, if they are not properly labeled or picked up within 90 days the police department will dispose of them or auction them off.

Recommended Passenger Drop Off: When dropping passengers off, simply drop them "curbside" on the upper/departures level of the roadway. In addition, you can utilize the hourly parking structure. Simply pull into the facility for easy access to both Terminals. The first 15 minutes are free, for up to 30 minutes is just \$1.00.

CITY OF SAN ANTONIO AVIATION DEPARTMENT
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Our Mission:

To innovatively manage our airports to provide a positive customer experience while supporting economic development.

Cell Phone Lot with FREE WiFi: The Cell Phone Lot has recently been improved with the addition of FREE WiFi service, in addition to large plasma screen TVs that show arrival and departure information. Drivers can simply park in one of the spaces, wait for a phone call from the passenger they're picking up and then make one easy pass in front of the terminals. The cell phone lot is located on airport Blvd. between I-410 and Northern Blvd.

Designated Family and Special Needs Security Lane: In an effort to increase passenger convenience and security, TSA has added a Green or Family lane to the security checkpoint designed for individuals traveling with small children, people with special needs and people traveling with medically exempt liquids in quantities greater than 3 ounces.

Additional Holiday Travel Tips:

- It is suggested to arrive at airport two hours prior to departure.
- Check real-time flight information before you leave home at www.sanantonio-airport.com
- Check the TSA website at www.tsa.gov for liquid restrictions or specific carry-on information.
- Prior to arriving at the Airport, travelers should check with the airlines or their travel agent to confirm there has not been any last-minute changes in travel itineraries.
- Be prepared to present photo identification to airline personnel upon check in.
- Airline officials recommend placing ID tags on both the outside and inside of each piece of luggage. There are complimentary ID tags at the airline ticket counters.
- Travelers should be prepared to have their bags searched.
- No vehicle parking or waiting at terminal curb side; only immediate drop off and pick up will be permitted.

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